

Information for Your Doctor

About Apostrophe

Apostrophe is the claims administrator for employers in your community who self-fund their health benefits. Maintaining patient-provider relationships is our top priority. **Please call 855-999-2146 if you, or the patient, need immediate payment assistance.**

In-Network Providers

Apostrophe treats all providers as in-network and does not use a rental network. There is *no credentialing* or contracting required — and there are no surprise out-of-network costs for the patient.

Eligibility

You can check eligibility online at <https://provider.apostrophe.health/> or you can call us at **855-999-2146**.

Patient Collections

You do not have to collect money from patients at the point of care. Providers receive payment from Apostrophe for both the patient's and the employer's share of the cost. Apostrophe eliminates your accounts receivable.

Claims Submission

We accept paper and electronic claims:

- EDI Payer ID: 81312
- Submit paper claims to PO Box 99012, Lubbock, TX 79490

Reimbursement

Apostrophe reimburses at 140% of your current CMS-Medicare pricing for physicians and 150% for hospital services. If those rates are acceptable, we don't need to have a contract. We will reimburse you at those rates. Where no Medicare reimbursement exists, a crosswalk will be utilized.

99203 Initial Office Visit Example
Medicare Pays \$107.52
Apostrophe pays 140% or \$153.53

99213 Established Visit Example
Medicare Pays \$73.81
Apostrophe pays 140% or \$103.33

If these payment rates do not work for you, we are happy to consider reasonable alternative rates and enter into an agreement. Just give us a call or send us an email!

Pre-Authorizations

A list of procedures that require a pre-authorization is available here: <https://provider.apostrophe.health/>. You can also call our Provider Care team at **855-999-2146** and they can connect you to the pre-authorization department.

