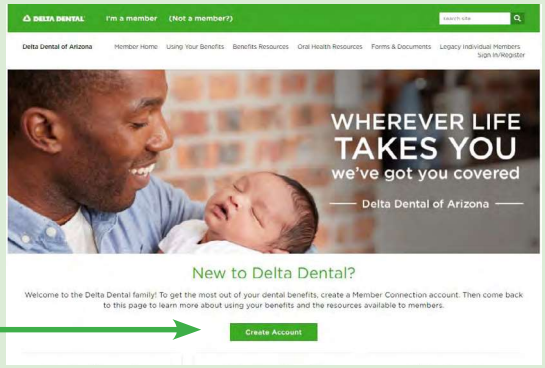
Register for the Member Portal

1

Go to deltadentalaz.com/member and click **Create Account.**

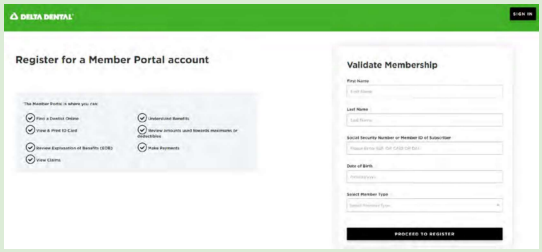
Note: We recommend waiting until your effective date to register for the member portal.



2

Validate your membership:

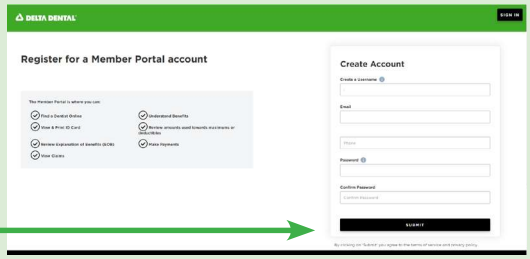
- Enter your first and last name.
- Enter the primary enrollee's member ID or social security number.
- Enter your date of birth.
- Select the member type that applies to you.
- Click **Proceed to Register.**



3

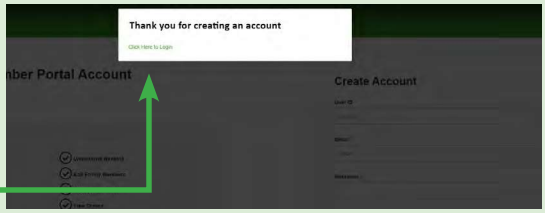
Create your account:

- Choose a user ID and password.
- Enter your email address.
- Click **Submit.**



4

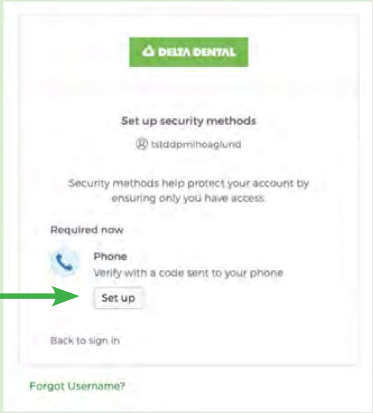
You have successfully created your account. Follow the prompt to login using your new user ID and password.



5

Set up security methods:

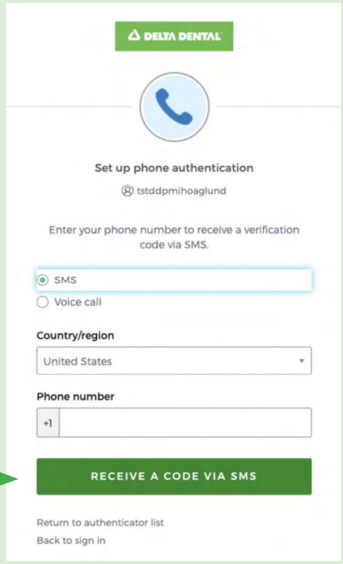
- Enter your username and click **Next.**
- Enter your password and click **Verify.**
- Click **Set up.**



6

Set up phone authentication:

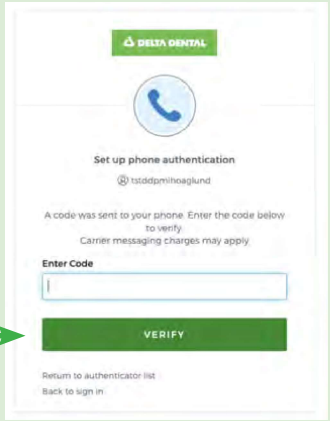
- Choose to receive the verification code via SMS or voice call, then enter your phone number.
- Click **Receive A Code Via SMS.**



7

Verify phone authentication:

- Enter the code you receive and click **Verify.**



Multi-Factor Authentication: After setup, you'll need to enter a new code each time you sign in.

Available Features in Member Portal: Once registered, you can easily access benefits and claims information, print a temporary ID card, search for a dentist, set paperless references, view EOB history and more.

Arizona Dental Insurance Service, Inc. dba Delta Dental of Arizona. DDAZ-0479-rev0825